

## **ARI Vehicle Repairs and Maintenance Program**

The Department of Administration's Central Fleet and Vanpool Program implemented a vehicle maintenance and repair program for DOA-owned vehicles. Automotive Resources International (ARI) provides similar services to other fleets nationwide and has proven to improve customer service and decrease maintenance and repair costs.

- **1-800-CAR-CARE** for vehicle maintenance and repair authorizations as well as accident reporting
- 24 hours a day/7 days a week availability
- Increase in the number of available maintenance and repair facilities throughout the state
- Reduction of costs through efficient vehicle maintenance program and warranty recovery

We are very excited about this partnership with ARI and the increased benefits it will offer to our valued customers.